APPENDIX 2

TRAVELWATCH East Midlands Promoting Quality Public Transport







EAST MIDLANDS RAIL

SURVEY OF PASSENGER FACILITIES AT XXXXX STATIONS

information about this station Please give the following

describe below, IF NO, please *improvement*

- a) Is the station manned?
 b) If yes, between what hours?
- b) Is it "step free"? a) Is there a direct paved access?

2. Pedestrian Access

c) Is it well lit?

Yes

0

8

From Yes Yes Yes 0 am 0 0 8 To__pm S 8 0

- Cyclists
 a) No of secure cycle storage/ lockers

Yes

0

S

O (Amount.....)

b) Is a charge made?

4. Bus / Coach

- a) Is there a safe & convenient drop-off point?

b) Is there a safe & convenient pick-up point?

Yes Yes

0 0 0

- c) Are they both "disability friendly"?
- d) Are there clear signs & destination details?

Yes Yes

0

8 S 8 S

a) Is there a safe & convenient tram stop?

Yes

S_o

Yes

0 0

S

b) Is it "disability friendly"?

6. Taxi
a) Is there a safe & convenient drop-off point?

Yes

S

Yes

0

(If yes, state whether: taxi O; 'phone O)

Yes

0 0 0

S S

- b) Is there a safe/convenient taxi rank or telephone?
- <u>ဂ</u> Are they both "disability friendly"?

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APPENDIX 2

....Promoting Quality Public Transport

	July 2007			Date:		IIFA:	Signature
			3//	e-mail		Tel no:	
						Completed by: Name Address	Compl
		0	8	0	Yes	Cash machine? (Please state where sited)	=
		0	8	0	Yes	Public telephone? - (Please state where sited)	হ
		0	8	0	Yes	Buffet?	j)
		00	88	00	Yes Yes	Waiting rooms – standard class? - 1 st class?	ij
		0	8	0	Yes	Ticket machines in working order?	n)
		0	8	0	Yes	Low level counter?	9)
		0	S	0	Yes	Induction loop?	,
		0	8	0	Yes	Ticket office, well signed, with clean, tidy	е)
		0	8	0	Yes	include a "disabled" facility? Baby changing facilities?	<u>a</u>
		0	8	0	Yes	Toilets that are clean, adequate, well signed and accessible at all times? Do they	0
		0	8	0	Yes	Wheelchair access to all platforms (lifts)?	b)
0	Public address	0	Other	0	Display	Real time train information – (please tick	a)
						9. Facilities including special needs – is/are thore:	9. Faci
		0	S	0	Yes	Are they both "disability friendly"?	0
		0	8	0	Yes	Is there a safe & convenient pick-up point?	<u>b</u>
		0	8	0	Yes	passenger ("dropped off" at station) Is there a safe & convenient drop-off point?	8. Car a)
0 0	Pay & Display <i>OR</i> Pay on exit		Other Other		Per day Per day Per day	Charges: i) Car ii) Motorcycle iii) Disabled parking	f)
		0	8	0	Yes	Are disabled spaces easily accessible?	e)
		0	8	0	Yes	Has station "Secure Parking" award?	d)
		0	8	0	Yes	ls it well lit, with good surface & fences, with barriers / machines in working order?	0
						No of disabled parking places	b)
						a) No of parking spaces for cars	a)
Ispo	Promoting Quality Public Transpo	Qua	oting	Prom		TRAVELWATCH East Midlands	TRA Car